dacor
The Life of the Kitchen.®

Use and Care Manual

Glass Wall Mount Range Hood

Models: PHW30 and PHW36

Style varies, PHW30 shown

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Part No. 101742 Rev. F

To Our Valued Customer:

Congratulations on your purchase of the very latest in Dacor® products! Our unique combination of features, style and performance make us The Life of the Kitchen™, and a great addition to your home.

In order to familiarize yourself with the controls, functions and full potential of your new Distinctive Appliance, read this use and care manual thoroughly, beginning with the ***Important Safety Instructions*** section.

All Dacor appliances are designed and manufactured with quality and pride, while working within the framework of our company value. Should you ever experience a problem with your product, please first check the ***Before You Call for Service*** section of this manual for guidance. It provides useful suggestions and remedies prior to calling for service.

Valuable customer input helps us to continuously improve our products and services, so please feel free to contact our Customer Service Team for assistance with any of your product support needs.

Dacor Customer Service Team
600 Anton Blvd. Suite 1000
Costa Mesa, CA 92626

Telephone: (800) 793-0093
Fax: (626) 403-3130
Hours of Operation: Monday through Friday
6:00 A.M. to 5:00 P.M. Pacific Time

Web Site: www.Dacor.com

Thank you for choosing Dacor for your home. We are a company built by families for families and we are dedicated to serving yours. We are confident that your new Dacor product will deliver a high level of performance and enjoyment for many years to come.

Sincerely,

The Dacor Customer Service Team

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Important Safety Instructions

INSTALLER: LEAVE THESE INSTRUCTIONS WITH THE APPLIANCE.

CUSTOMER: READ THIS USE AND CARE MANUAL COMPLETELY BEFORE USING THIS RANGE HOOD. SAVE IT FOR FUTURE
REFERENCE. IT CONTAINS IMPORTANT USE AND CARE INFORMATION. KEEP YOUR SALES RECEIPT OR CANCELED CHECK, BECAUSE PROOF OF ORIGINAL PURCHASE DATE IS REQUIRED FOR WARRANTY SERVICE.

For warranty and service information see page 8.

If you have any questions (other than warranty questions), call:

Dacor Customer Service
(800) 793-0093 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 5:00 P.M. Pacific Time

Web site: www.Dacor.com

Have the complete model and serial number for your range hood available. The model and serial number are printed on the product data label. See page 3 for the location.

Model number _____

Serial number _____

Date of purchase _____

Since we continuously improves the quality and performance of our products, we may need to make changes to the appliance without updating this manual. Visit www.Dacor.com to download the latest version of this manual.

Important Information About Safety Instructions

The ***Important Safety Instructions*** and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, maintaining or operating this appliance.

Safety Symbols and Labels

⚠ DANGER

Immediate hazards that **WILL** result in severe personal injury or death.

⚠ WARNING

Hazards or unsafe actions that **COULD** result in severe personal injury or death.

⚠ CAUTION

Hazards or unsafe actions that **COULD** result in minor personal injury or property damage.

⚠ DANGER

IMPORTANT: To avoid the possibility of explosion or fire, do not store or use combustible, flammable or explosive vapors and liquids (such as gasoline) inside or in the vicinity of this or any other appliance. Keep items that could explode, such as aerosol cans away from the burners and oven. Do not store flammable or explosive materials in adjacent cabinets or areas.

⚠ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

a) Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

b) Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

READ AND SAVE THESE INSTRUCTIONS

Important Safety Instructions

General Safety Precautions

To reduce the risk of fire, electric shock, serious injury or death when using your range hood, follow basic safety precautions, including the following:

⚠ WARNING

- If you receive a damaged product, immediately contact your dealer or builder. Do not install or use a damaged hood.
- Make sure that the range hood has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the circuit breaker panel or fuse box so that you know where and how to turn the power off.
- Do not install, repair or replace any part of the range hood unless specifically recommended in the literature accompanying it. A qualified service technician should perform all other service.
- To avoid the risk of electric shock, before cleaning the range hood, turn off the main power switch.
- Use the range hood only for its intended purpose as outlined in this manual. **DO NOT** use this range hood to vent hazardous or explosive materials or vapors.
- Do not tamper with the controls.
- Never allow the filters to become blocked or clogged. Do not allow foreign objects, such as cigarettes or napkins, to be sucked into the hood.
- Clean the filter(s) and all grease-laden surfaces often to prevent grease fires and maintain performance.
- If the cooktop and range hood are near a window, use an appropriate window treatment. Avoid long drapes or other window coverings that could blow over the cooktop and hood, resulting in a fire hazard.
- Always run the blower(s) whenever the range or cooktop is operating.
- Never leave the range or cooktop unattended when a burner (or element) is in use. Boil-overs and greasy spills may smoke and/or ignite.

⚠ WARNING

- Do not leave children alone or unattended in the area where the range/cooktop and range hood are in use. Never allow children to sit or stand on an appliance. Do not let children play with a range, cooktop or range hood. Do not store items of interest to children above or around the cooktop, range or range hood.
- The minimum vertical distance between the cooktop surface and the exterior part of the hood must be no less than the distance specified in the installation instructions. The vertical distance may be more for the range or cooktop being used. Consult the range or cooktop installation instructions for the minimum and maximum vertical distance from the appliance being used.

TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE:

a) SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

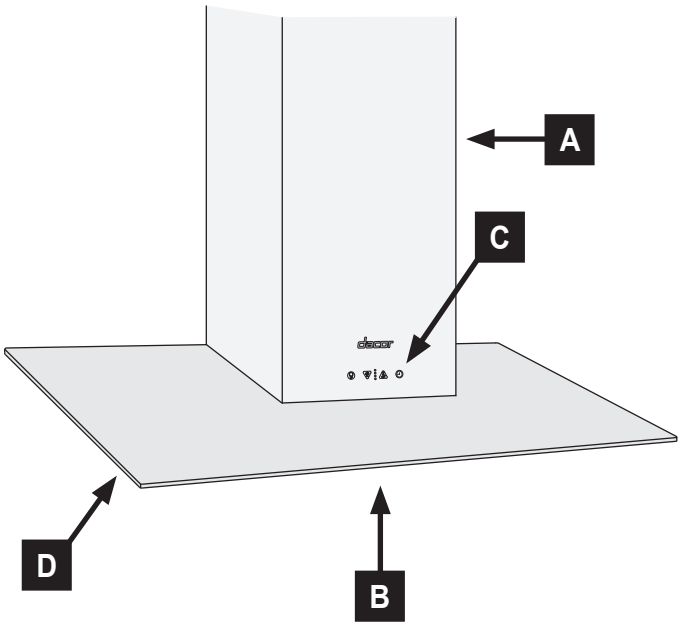
b) NEVER PICK UP A FLAMING PAN - you may be burned.

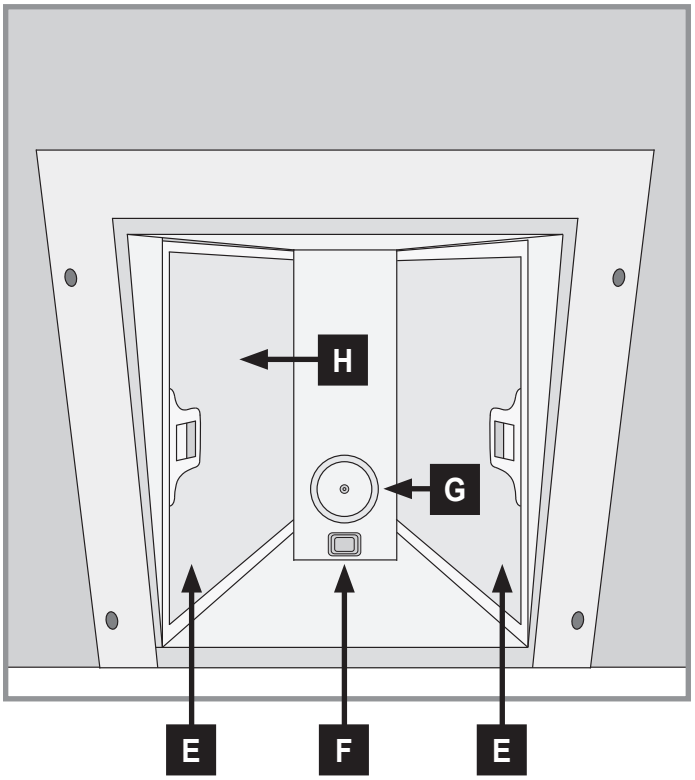
c) DO NOT USE WATER, including wet dish clothes or towels - a violent steam explosion may result.

d) Use a fire extinguisher ONLY if:

- You have a Class ABC extinguisher, and you already know how to operate it.
- The fire is small and contained in the area where it started.
- The fire department is being called.
- You can fight the fire with your back to an exit.

Parts of Your Range Hood





View From Bottom of Hood

Exterior

A **CHIMNEY -** The blower assembly, filters, light and main power switch are located inside. The blower assembly pulls heat and smoke into the chimney and vents them up and outside.

B **CHIMNEY OPENING -** On the bottom of the range hood. Access to the light, main power switch and filters is through this opening. The blower assembly is also located inside. The blower assembly pulls heat and smoke into the chimney and vents them up and outside.

C **CONTROL PANEL -** Use the keys on the control panel to control your hood's various features.

D **HOOD -** The glass hood helps direct heat and smoke into the chimney opening. It comes in different sizes. See the table below.

Glass Assembly Part Numbers

30 Inch (Wide) Glass Model Number	36 Inch (Wide) Glass Model Number
PHG30BK	PHG36BK

Interior

E **FILTERS -** Prevent grease and grime from getting into the blower assembly.

F **MAIN POWER SWITCH -** Controls power to the control panel, light and blower assembly.

G **LIGHT -** Single piece halogen bulb with built-in lens and reflector.

H **PRODUCT DATA LABEL -** Located behind the left filter.

Operating Your Range Hood

⚠ WARNING

Never operate the range hood without the filters in place. Also, do not operate the hood with grimy or grease-laden filters. Personal injury, fire or damage to the range hood could result.

Important Operating Tips

- Always use the blower when using the cooktop or range.
- Turn the blower on a few minutes before starting to cook to establish an airflow pattern in the room.
- Adjust the fan speed according to the volume and weight of the food you are cooking.
- Shut nearby windows and doors, turn off ceiling fans and close nearby heating and air conditioning outlets to reduce air currents around the hood.
- Place your largest pots and pans on the back burners when possible.
- In the interest of safety, heat oils and fats slowly.

Operation

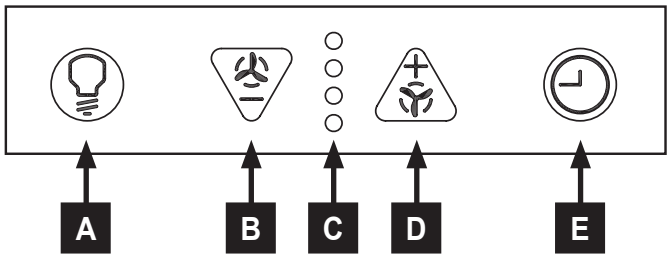
Main Power Switch

The main power switch is located inside the chimney opening next to the light (see page 3 for location).

- Push in on the switch to turn power on or off. The control panel is lit when the main power switch is on.

Turning on the Light

- Touch the light key A to turn on the light.



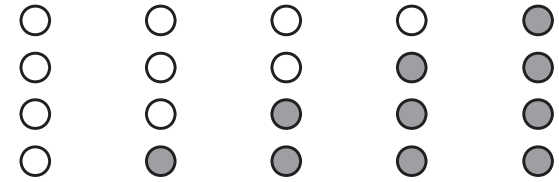
Control Panel

- Touch the light key again to turn it off.

Turning on the Blower

The blower has four speed settings. The speed is indicated by the number of lights that glow on the blower speed indicator C.

- Touch the "**+**" key D to turn on the blower.
- To increase speed, touch and release the "**+**" key until the blower is at the desired setting.
- Touch and release the "**-**" key B on the control panel to decrease the speed.
- Touch and hold the "**-**" key to turn the blower completely off.



Blower Speed Indicator

NOTE: To conserve energy, the blower automatically turns itself off if it is left on for four hours continuously.

Timer Key

- The timer turns the blower and lights off after 10 minutes.
- To start the timer, with the blower set to the desired speed, touch the timer key E. The control panel lights will flash to indicate the timer is counting down.

Energy Saving Tips

- Do not operate the blower at a speed higher than necessary to remove heat and smoke. Running at too high a speed will draw in air from outside the house, increasing heating and cooling costs.
- Keep the filters and hood surfaces free of grease and grime to improve efficiency.
- Turn the blower off as soon as all smoke and odors have been cleared.
- Select cookware of the proper size, material and construction for the cooking task. Always use lids on cookware to retain heat and moisture.
- Minimize the amount of liquid used to cook food.

Cleaning

⚠ WARNING

- To prevent electric shock or damage to the blower, thoroughly dry the filters before reinstalling them after cleaning.
- To prevent electric shock turn off the main power switch (see page 3) before cleaning the range hood or filters.
- Clean the hood only in the manner specified.
- To avoid dangerous fumes or damage to your hood's surfaces, use only the types of cleaning solutions specified in this manual.
- To avoid personal injury, turn off the cooktop or range and make sure that the appliance and range hood are cool before cleaning.
- Always wipe stainless steel (silver colored) surfaces with the grain. To prevent scratching, do not use abrasive cleaners or scrubbers on stainless steel or glass surfaces.
- To avoid damage to the blower, do not reinstall damaged or worn filters (see page 6 for replacement part number).

Proper cleaning is necessary to ensure safe operation and maintain hood performance and appearance. The frequency of cleaning should be adjusted according to the type and amount of cooking. Best results will be achieved by cleaning soiled components as soon as possible.

Cleaning Stainless Steel Surfaces

Clean stainless steel surfaces with a mild solution of detergent or dishwashing soap and warm water. Rinse and dry with a soft, lint-free cloth.

You may also use Dacor Stainless Steel Cleaner* on the stainless steel surfaces. Use it according to the directions on the package.

Cleaning the Glass

Use a mild glass cleaner to remove finger prints on glass surfaces. You can also clean glass surfaces with Dacor Cook Top Cleaning Creme*. Use it according to the directions on the package.

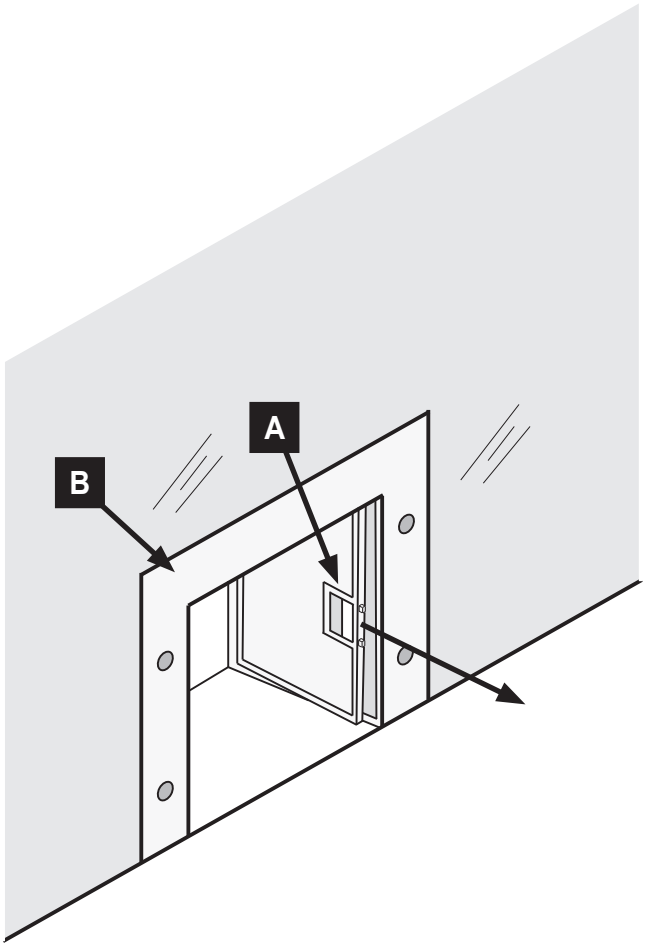
* See page 6 for ordering information.

Cleaning the Filters

Clean the filters a minimum of every two months; clean them sooner if grease begins to build up.

To remove the filters:

1. Turn off the main power switch (see page 3 for location).
2. Pull on the release lever A near the bottom of the filter and lower it out of the hood. The filters are located inside the chimney opening B on the bottom of the hood. Remove both filters for cleaning.



To clean the filters:

Hand wash the filters in hot water with a mild detergent solution or place them in an automatic dishwasher. Dry the filters completely before reinstalling them.

To reinstall the filters:

1. Insert the end of the filter opposite the release lever into the slot right next to the light and main switch panel. The release lever must be facing out.
2. Pull on the release lever while sliding the bottom end of the filter into the filter opening.
3. Release the lever.

Maintenance

⚠ WARNING

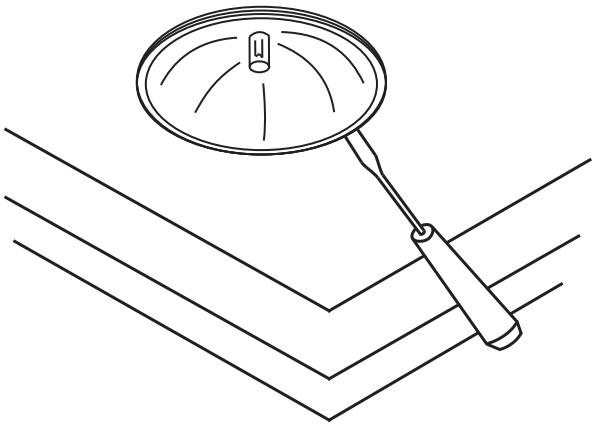
- To prevent an electric shock hazard, turn off the main power switch before replacing the light bulb.
- To avoid personal injury, make sure the cooktop or range, the hood and the light are cool before changing the light bulb.

Light Bulb Replacement

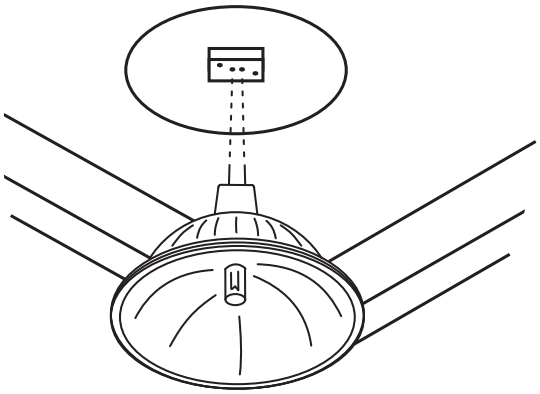
Light bulb replacement is considered to be a homeowner maintenance operation. If the light does not work, before replacing it, check to make sure that the main circuit breaker (or fuse) and the main power switch on the hood are on.

Replace the light bulb only with Dacor Part No. 101945. See the replace, available from any authorized Dacor parts dealer.

1. Turn off the main power switch, located next to the light.
2. Reach up into the hood and pry the edge of the lens loose with a flat blade screwdriver, or disposable plastic knife. If using a flat blade screwdriver, cover the end with tape to avoid damage to the metal surfaces.



3. Once the light bulb is loose, pull down on it with a gentle rocking motion until it pulls free.
4. Line up the prongs on the new light with the holes in the light socket. If there are more than two holes, insert the prongs into the center two holes. You may need a flashlight to see inside the opening.



5. Gently push up on the new light until it stops.
6. Turn on the main power switch. Touch the light key to make sure it is working.

Replacement Parts

Dacor Part Number	Description
101945	Light bulb
101951	Filter (two per unit)
A300	Dacor Cooktop Cleaning Cream
A302	Dacor Stainless Steel Cleaner

To order parts and accessories, contact your Dacor dealer or visit www.everythingdacor.com.

Before You Call for Service

Problem Solution Guide

Problem	May be caused by	What to do
Nothing Works. Control panel is not lit. Blower does not work.	Power to hood is off.	Turn on power at junction or fuse box. Check for tripped breaker or blown fuse.
	Hood main power switch is off.	Make sure hood main power switch is on (see page 3).
	Power outage.	Contact power company.
	Hood not connected to electric power.	Have qualified installer connect hood to electric power.
Light does not work. Control panel is not lit.	See ***Nothing Works*** above.	
Light does not work. Control panel is lit.	Loose light bulb.	Check to make sure that both prongs on the light bulb are inserted into the holes on the light socket (see page 6.
	Light bulb burned out.	Replace light bulb (see page 6).
Blower does not draw heat and smoke properly.	Filters clogged or dirty.	Check filters. Make sure they are completely clean and not blocked by foreign objects.
	Blower set to low setting.	See ***Operating Your Range Hood*** section.
	Damper jammed shut or duct work clogged.	Consult with a qualified installation professional.*
Blower shuts off by itself after being left on for a long time.	Normal operation.	To conserve energy, the blower automatically turns itself off if it is left on for four hours continuously.
Blower does not work. Control panel not lit.	See ***Nothing Works*** above.	
Blower does not work. Control panel lit.	Blower malfunction.	Call for service.

* The duct work connected from the range hood chimney to outside the house or building required to vent heat and smoke is not manufactured, warranted or serviced by Dacor. The customer is responsible for having a qualified installer install and maintain the duct work.

Warranty and Service

If You Need Service

Before you request service, please review the ***Before You Call for Service*** section on page 7. If you have performed the checks in the ***Problem Solution Guide*** and the problem has not been remedied, please contact us at one of the numbers below. Prior to requesting service, it is helpful to be familiar with the warranty terms and conditions in the ***Warranty*** section on this page.

For warranty repairs, call:

Dacor Distinctive Service

Phone: (877) 337-3226 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 4:00 P.M. Pacific Time

For a list of Dacor service agents for non-warranty repairs:

Dacor Customer Service

Phone: (800) 793-0093 (U.S.A. and Canada)
Business Hours: 6:00 A.M. - 5:00 P.M. Pacific Time

At Dacor, we believe that our quality of service equals that of our product. Should your experience with our service network or product be different, please contact our Customer Service Team and share your encounter with us. We will do our utmost to resolve the situation for you and deliver on our Dacor promise.

If you need anything clarified, just let us know.

Warranty

What Is Covered

CERTIFICATE OF WARRANTIES: DACOR RANGE HOODS

WITHIN THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA, AND CANADA*:

FULL ONE-YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will remedy the defect without charge to you or subsequent users. The owner must provide proof of purchase upon request, and have the appliance accessible for service.

*Warranty is null and void if non-CSA approved product is transported from the U.S.

OUTSIDE THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA, AND CANADA:

LIMITED FIRST YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will furnish a new part, F.O.B. factory, to replace the defective part. All delivery, installation, and labor costs are the responsibility of the purchaser. The owner must provide proof of purchase, upon request, and have the appliance accessible for service.

What Is Not Covered

- Service calls to educate the customer in the proper use and care of the product.
- Failure of the product when used for commercial, business, rental or any application other than for residential consumer use.
- Replacement of house fuses or fuse boxes, or resetting of circuit breakers.
- Damage to the product caused by accident, fire, flood or other acts of God.
- Breakage, discoloration or damage to glass, metal surfaces, plastic components, trim, paint or other cosmetic finish, caused by improper usage or care, abuse or neglect.

THE REMEDIES PROVIDED FOR IN THE ABOVE EXPRESS WARRANTIES ARE THE SOLE AND EXCLUSIVE REMEDIES. THEREFORE, NO OTHER EXPRESS WARRANTIES ARE MADE, AND OUTSIDE THE FIFTY STATES OF THE UNITED STATES, THE DISTRICT OF COLUMBIA, AND CANADA, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT SHALL DACOR BE LIABLE FOR INCIDENTAL EXPENSE OR CONSEQUENTIAL DAMAGES. NO WARRANTIES, EXPRESS OR IMPLIED, ARE MADE TO ANY BUYER FOR RESALE.

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of inconsequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1600 CITY OF INDUSTRY CA

POSTAGE WILL BE PAID BY ADDRESSEE

DACOR
ATTN WARRANTY PROCESSING DEPT
PO BOX 90070
CITY OF INDUSTRY CA 91715-9907

dacor
The Life of the Kitchen®

Please visit www.Dacor.com to activate your warranty online.

WARRANTY INFORMATION

IMPORTANT:

Your warranty will not be activated until you activate it online or return this form to Dacor. If you have purchased more than one Dacor product, please return all forms in one envelope or activate the warranty for each product online.

Please rest assured that under no conditions will Dacor sell your name or any of the information on this form for mailing list purposes. We are very grateful that you have chosen Dacor products for your home and do not consider the sale of such information to be a proper way of expressing our gratitude!

cut here

Owner's Name: _____
Last (Please Print or Type) First Middle

Street: _____

City: _____ State: _____ Zip: _____

Purchase Date: _____ Email: _____ Telephone: _____

Dealer: _____

City: _____ State: _____ Zip: _____

Your willingness to take a few seconds to fill in the section below will be sincerely appreciated. Thank you.

1. How were you **first** exposed to Dacor products? (Please check one only.)

- ❑ A. T.V. Cooking Show
- ❑ B. Magazine
- ❑ C. Appliance Dealer Showroom
- ❑ D. Kitchen Dealer Showroom
- ❑ E. Home Show
- ❑ F Builder
- ❑ G. Architect/Designer
- ❑ H. Another Dacor Owner
- ❑ I. Model Home
- ❑ J. Other _____

2. Where did you buy your Dacor appliances?

- ❑ A. Appliance Dealer
- ❑ B. Kitchen Dealer
- ❑ C. Builder Supplier
- ❑ D. Builder
- ❑ E. Other _____

3. For what purpose was the product purchased?

- ❑ A. Replacement ***only***
- ❑ B. Part of a Remodel
- ❑ C. New Home
- ❑ D. Other _____

4. What is your household income?

- ❑ A. Under $75,000
- ❑ B. $75,000 – $100,000
- ❑ C. $100,000 – $150,000
- ❑ D. $150,000 – $200,000
- ❑ E. $200,000 – $250,000
- ❑ F. Over $250,000

5. What other brands of appliances do you have in your kitchen?

A. Cooktop _____ C. Dishwasher _____
B. Oven _____ D. Refrigerator _____

6. Would you buy or recommend another Dacor product?

❑ Yes ❑ No

Comments: _____

_____

_____

Thank you very much for your assistance. The information you have provided will be extremely valuable in helping us plan for the future and giving you the support you deserve.

cut here

Web site: www.Dacor.com
Corporate phone: (800) 793-0093